

Fairpark Care Limited

Annual Return 2025/2026

The Annual Return is an online form that registered adults and children's services providers are legally required to complete each year under the [Regulations and Inspection of Social Care \(Wales\) Act 2016 \(RISCA\)](#). The purpose of Annual Returns is to provide the public with comprehensive, comparable and robust information on the quality of care and support services.

Contents

Provider: Fairpark Care Limited

Provider summary

Training and workforce planning arrangements

Regulated services delivered by this provider

Service: 59 Beechley Road

Service summary

Service management

Service contact details

Languages used at the service

Service facilities and accommodation

Engagement with people using the service

Compliance and quality statement

Fees charged by the service

Complaints processed by the service

Staff working at the service

Service: Hullah Farm

Service summary

Service management

Service contact details

Languages used at the service

Service facilities and accommodation

Engagement with people using the service

Compliance and quality statement

Fees charged by the service

Complaints processed by the service

Staff working at the service

Provider summary

The provider was registered on:	17/01/2023
The following lists the provider conditions:	There are no conditions associated to the provider

Training and workforce planning arrangements

Arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.	*Induction which includes Fundamentals of care and Understanding Communication mandatory sessions. *In addition to induction Face to face care focused training sessions inc. PBS, P.I, First Aid, Epilepsy training, Oral Health, Manual Handling, IDDSI / Dysphagia, Safe Eating and Drinking. * PCP sessions inc. bespoke Person Centred PowerPoints. *E-Learning - Mandatory *Supervision & Appraisal / Team meetings to identify further training needs. *Care Reviews and Governance Forums to identify needs
Arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.	*Values based recruitment processes *Interview, scenarios, emotional intelligence testing and site visits. *Competitive Recruitment and Selection processes. *Induction & training *Site Orientation *Shadow Shifts *Supervision & Appraisal *Staff meetings *Employment Assistance Programme *Staff feedback processes *Meets with R.I to offer 1:1 feedback as and when needed. *Virtual Suggestion Box using email (suggestionbox@fairparkcare.com)

Regulated services delivered by this provider

Service name	Service type	Type of care
Hullah Farm	Care Home Service	Adults Without Nursing
59 Beechley Road	Care Home Service	Adults Without Nursing

Service: 59 Beechley Road

Service summary

Service Type	Care Home Service
Type of Care	Adults Without Nursing
Approval Date	20/12/2023
Maximum number of places	7
Service Conditions	- The responsible individual for this service is Ryan Edward Sandick - A maximum of 7 individuals can be accommodated at this service. - Fairpark Care Limited is registered to provide a Care Home Service at 59 Beechley Road Abbeyfield Society, 59 Beechley Road, Wrexham, LL13 7AU
How many people in total did the service provide care and support to during the last financial year?	5

Service management

Responsible Individual(s)	Ryan Sandick
Manager(s)	Emily Daglilar

Service contact details

Service Telephone Number	03309121680
Service Contact Email Address	enquiries@fairparkcare.com

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	There are no other languages used at the service
Non-verbal communication methods used at the service	- Total Communication - Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards) - Social Stories - Objects of reference - Makaton - Writing (Paper / Whiteboards) - Picture Exchange Communication System (PECS) - Intensive interaction - Assistive Technology - Non-formal communication (e.g. body language, facial expressions) - Other Sign Language (e.g. Deafblind Manual, Visual Frame Signing) - Treatment and Education of Autistic and related Communication-handicapped Children (TEACCH)

Service facilities and accommodation

- Access to minibus or other transport - Activities room (Art, Music, Games, Computers, etc.) - Close to local shops / amenities - Garden(s) - Ground-floor accommodation only - Internet access - Near public transport - Number of bathrooms with assisted bathing facilities: 0 - Number of bedrooms with en-suite facilities: 7 - Number of communal lounges: 2 - Number of dining rooms: 0 - Number of shared bedrooms: 0
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- Number of single bedrooms: 7
- On-site parking
- Outdoor seating / entertainment area
- Quiet areas
- Residents' kitchenette / communal kitchen
- TV point

Engagement with people using the service

We actively engage the residents in their care and support and care plan reviews in line with a culture of person-centred planning and active support. In adherence with these principles we engage the residents' needs, wishes and wants in all aspects of an individual's life empowering decision making but supporting in an individual's best interests as required giving consideration to an individual's capacity at any given time. During our 3 monthly reviews with family and professionals, we follow the Person-Centred tool 4 + 1 to ask families; What they are pleased about, what they are concerned about, and what are we going to do now. This enables us to gather their thoughts on how we can improve the support provided to our residents. Through our governance committees we are currently reviewing our feedback tools to ensure they are fit for purpose and give us the best opportunity to obtain feedback. Using software called Communication InPrint, we design bespoke tools to aid feedback.

Compliance and quality statement

Not Inspected - Strong Internal Checks

Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£4230.47
The maximum weekly fee payable during the last financial year?	£8313.77

Complaints processed by the service

Total number of formal complaints made during the last financial year	2
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	2
Number of complaints not upheld	0

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	37
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	34	0
Planner	1	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Planner	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Planner	All staff have completed	All staff have completed

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	Not relevant to this staff group	All staff have completed
Deputy Manager	Not relevant to this staff group	All staff have completed
Senior Care Worker	Not relevant to this staff group	All staff have completed
Care Worker	All staff have completed	Working towards all staff completing
Planner	Not relevant to this staff group	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Senior Care Worker	All staff have completed	Not relevant to this staff group
Care Worker	Working towards all staff completing	Not relevant to this staff group
Planner	Not relevant to this staff group	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Planner	All staff have completed	All staff have completed

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Senior Care Worker	4	0	0
Care Worker	34	0	0
Planner	1	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0
Planner	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	33	1
Planner	1	0

Staff qualifications**Hold required qualification & Working towards required qualification - not apprenticeship**

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	1	0
Deputy Manager	1	0
Senior Care Worker	4	0
Care Worker	0	0
Planner	1	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Senior Care Worker	0	0
Care Worker	0	0
Planner	0	0

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	8am - 8pm day shift or 8pm - 8am night shift. There is a Team Leader on every shift 24/7.
Care Worker	8am - 8pm day shift, 10am - 10pm day shift, or 8pm - 8am night shift. There is a minimum of 8 staff through the day and a minimum of 6 staff through the night.

Service: Hullah Farm

Service summary

Service Type	Care Home Service
Type of Care	Adults Without Nursing
Approval Date	17/01/2023
Maximum number of places	10
Service Conditions	- A maximum of 10 individuals can be accommodated at this service. - Fairpark Care Limited is registered to provide a Care Home Service at Hullah Farm Hullah Farm, Cefn Road Abenbury, Wrexham, LL13 9TT - The responsible individual for this service is Ryan Edward Sandick
How many people in total did the service provide care and support to during the last financial year?	10

Service management

Responsible Individual(s)	Ryan Sandick
Manager(s)	Nichola Thornton

Service contact details

Service Telephone Number	03309121680
Service Contact Email Address	ryansandick@fairparkcare.com

Languages used at the service

What is the main language through which the service is provided?	English
Other languages used in the provision of the service	Welsh
Non-verbal communication methods used at the service	- Non-formal communication (e.g. body language, facial expressions) - Treatment and Education of Autistic and related Communication-handicapped Children (TEACCH) - Assistive Technology - Social Stories - Total Communication - Intensive interaction - Makaton - Visual Communication using Symbols/Pictures (e.g. Communication Board, Picture Cards) - Writing (Paper / Whiteboards) - Objects of reference - Picture Exchange Communication System (PECS)

Service facilities and accommodation

- Access to minibus or other transport - Activities room (Art, Music, Games, Computers, etc.) - Close to local shops / amenities - Garden(s) - Internet access - Near public transport - Number of bathrooms with assisted bathing facilities: 1 - Number of bedrooms with en-suite facilities: 10 - Number of communal lounges: 1 - Number of dining rooms: 1 - Number of shared bedrooms: 0 - Number of single bedrooms: 10 - On-site parking - Outdoor seating / entertainment area
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- Quiet areas
- TV point

Engagement with people using the service

All who reside at Hullah Farm have the opportunity to attend care plan review meetings and care review meetings. There is an open door culture within the home for people to come and share feedback about the running of home. There is service user feedback forms tailored to individual communication needs. We have various stakeholder feedback processes and tools to obtain feedback on behalf of a resident in their best interests. We used tools such as talking mats, interest checklists and questionnaires to try obtain further feedback from people as well as 1:1 discussions regarding their care and support.

Compliance and quality statement

Not Inspected - Strong Internal Checks

Although we were not inspected by Care Inspectorate Wales during the reporting period, we regularly review the care and support we provide. These reviews give us confidence people are receiving safe, person-centred care which meets their needs and supports their wellbeing.

We are confident our service meets the standards set out under section 27(1) of the 2016 Act.

Fees charged by the service

The minimum weekly fee payable during the last financial year?	£4230.47
The maximum weekly fee payable during the last financial year?	£11811.21

Complaints processed by the service

Total number of formal complaints made during the last financial year	3
Number of active complaints outstanding	0
Number of complaints upheld	2
Number of complaints partially upheld	0
Number of complaints not upheld	1

Staff working at the service

Staff summary

The total number of full time equivalent posts at the service (as at 31 March)	78
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Posts and vacancies

Role type	No. of staff in post	Total vacancies
Manager	1	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	1	0
Senior Care Worker	4	0
Care Worker	78	0
Other Staff	2	0

Training undertaken

Induction and Health & Safety

Role type	Induction	Health & Safety
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	All staff have completed	Working towards all staff completing
Other Staff	All staff have completed	All staff have completed

Equality, Diversity & Human Rights and Infection, prevention & control

Role type	Equality, Diversity & Human Rights	Infection, prevention & control
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Other Staff	All staff have completed	Working towards all staff completing

Manual Handling and Safeguarding

Role type	Manual Handling	Safeguarding
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Senior Care Worker	Working towards all staff completing	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Other Staff	All staff have completed	All staff have completed

Medicine Management and Dementia

Role type	Medicine Management	Dementia
Manager	All staff have completed	Not relevant to this staff group
Deputy Manager	All staff have completed	Not relevant to this staff group
Supervisory Staff (not providing direct care)	All staff have completed	Not relevant to this staff group
Senior Care Worker	All staff have completed	Not relevant to this staff group
Care Worker	Working towards all staff completing	Not relevant to this staff group
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Positive Behaviour Management and Food Hygiene

Role type	Positive Behaviour Management	Food Hygiene
Manager	All staff have completed	All staff have completed
Deputy Manager	All staff have completed	All staff have completed
Supervisory Staff (not providing direct care)	All staff have completed	All staff have completed
Senior Care Worker	All staff have completed	All staff have completed
Care Worker	Working towards all staff completing	Working towards all staff completing
Other Staff	Not relevant to this staff group	Not relevant to this staff group

Contractual arrangements

Permanent Staff, Fixed Term Contracted Staff and Volunteers

Role type	No. of permanent staff	No. of fixed term contracted staff	No. of volunteers
Manager	1	0	0
Deputy Manager	1	0	0
Supervisory Staff (not providing direct care)	1	0	0
Senior Care Worker	4	0	0
Care Worker	78	0	0
Other Staff	2	0	0

Agency/Bank Staff & Non-Guaranteed Hours (zero hours) Staff

Role type	No. of agency/bank staff	No. of non-guaranteed hours (zero hours) staff
Manager	0	0
Deputy Manager	0	0
Supervisory Staff (not providing direct care)	0	0
Senior Care Worker	0	0
Care Worker	0	0
Other Staff	0	0

Full time v part time information

Role type	No. of full time staff	No. of part time staff
Manager	1	0
Deputy Manager	1	0
Supervisory Staff (not providing direct care)	1	0
Senior Care Worker	4	0
Care Worker	70	8
Other Staff	1	1

Staff qualifications

Hold required qualification & Working towards required qualification - not apprenticeship

Role type	Hold required qualification	Working towards required qualification - not apprenticeship
Manager	0	1
Deputy Manager	0	1
Supervisory Staff (not providing direct care)	1	0
Senior Care Worker	0	0
Care Worker	0	0
Other Staff	0	0

Working towards required qualification - apprenticeship & Qualification not required for role

Role type	Working towards required qualification - apprenticeship	Qualification not required for role
Manager	0	0
Deputy Manager	0	0
Supervisory Staff (not providing direct care)	0	0
Senior Care Worker	0	0
Care Worker	0	0
Other Staff	0	0

Typical shift patterns

Role type	Typical shift patterns
Senior Care Worker	1 x Day Staff 8am-8pm 1 x night staff 8pm-8am
Care Worker	20 x Day staff 8am-8pm 16 x night staff 8pm-8am